




OWNER WARRANTY POLICY GUIDE

Machinery and Hand Tools

A.G. Pulie Pty Ltd
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Thank you for purchasing an AG Pulie product.

Different machinery and hand tools (equipment) are made for different uses in mind. Whether you are a handyman or professional tradesman its important to choose the right equipment for the job you are going to undertake

When using your equipment please make sure that you have read and understood all of the operator's instructions and warranty information. Failure to do so can result in harm to you, others or the equipment.

Remember to look after your equipment as proper attention and servicing/ maintenance will provide you with many years of quality use.

CAUTION

Read the user manual carefully before using your equipment. Make yourself familiar with the instruction manual carefully along with this warranty guide.

IMPORTANT

Service is strictly from dealer or manufacture to prevent voiding warranty. All claims must be made in the way set out below. Where a claim is made a receipt of purchase must be produced.

Equipment Warranty

All equipment is covered under the following:

- Other than for motors, 6 months warranty against faulty parts
- 6 months warranty applies to all motors with the exception of CMG electric motors and Honda petrol motors
- Hand Tools - 3 month warranty
- Flex Shaft Equipment – 3 month warranty

The warranty period commences on the date of purchase by the person who first intends to use the product.

Conditions of warranty
(Receipt of purchases must be produced)

This warranty is provided by A.G. Pulie Pty Ltd
of 6 Wentworth Street, Granville, NSW 2142

The warranty on this equipment is valid for the “first end user” only. The “first end user” refers to the first person who buys the equipment with the intention of using it for its intended purpose for the first time. The warranty is not valid if the equipment is on sold within the warranty period.

In providing such warranty for valid claims made within the specified warranty period, we will make available free of charge to the “first end user” replacement parts for those parts under the warranty. AG Pulie emphasises that in all cases where products are used for onsite work, the user undertaking the work should ensure that the equipment is suitable for the job and has been run and tested for all functions that it is designed to perform immediately prior to the work being undertaken. Since all powered equipment maybe be subject to failure in operation, it is also necessary for a contractor undertaking the work to ensure that suitable back up equipment is available to use. The capacity, suitability and provision of back up equipment for any job remains the responsibility of the user.

Any claim for consequential loss is limited to the purchase price of the equipment as paid to AG Pulie Pty Ltd.

A warranty claim can only be approved upon inspection by A.G. Pulie or its authorised agent with written approval from AG Pulie.

A.G. Pulie does not offer warranty replacement Warranty is only repair.

CMG electric and HONDA petrol motors are not covered by this warranty. Any claim in relation to such motors should be directed to its manufacturer or agent.

The warranty does not cover any other loss or damage caused by misuse and will only apply where the product is used in accordance with the user manual.

MODEL NUMBER.....PURCHASE DATE.....
SERIAL NUMBER.....
PURCHASED FROM.....
INVOICE NO.....

The benefits to you given by this warranty are in addition to other rights and remedies of the consumer under a law in relation to the goods the subject of this warranty. AG Pulie goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

HOW TO MAKE A CLAIM

To make a claim you need to contact A.G. Pulie Pty Ltd in writing:

Emailing: sales@masterfinish.com.au

Post: The Claims Manager, A.G. Pulie Pty Ltd, 6 Wentworth Street, Granville, NSW 2142

When making a claim you must provide proof of purchase and a copy of this user and warranty guide with all relevant fields completed (as above). A.G. Pulie may also require you to return some or part of it. The “first end user” must wear the costs of claiming the warranty. The replacement product or part will be made available at a location nominated by A.G. Pulie Pty Ltd.

THIS WARRANTY MUST BE RETAINED BY THE END USER AND PRESENTED WITH PROOF OF PURCHASE WHEN A WARRANTY CLAIM IS MADE.

SAFETY AND WARNINGS

As with all machinery, there is an element of risk involved when operating. Using your equipment as per the operator's manual will reduce this risk considerably and lessen the chance of personal injury. It is important that you only use the equipment for its intended purpose. Using the machinery for any other purpose will void your warranty. Any modifications to this machine other than those made by the manufacturer will also void the warranty.

READ THE FOLLOWING BEFORE OPERATING THE MACHINERY

1. Always keep safety guards in place and in working order
2. Never attempt any servicing whilst machine is operating
3. Do not over load the machine or put unnecessary load on the motor.
4. Never use in a dangerous environment. Use in a well-lit area and away from explosive liquids and gases.
5. Keep children and visitors away from the machine whilst in operation.
6. Do not wear loose clothing or jewellery and ensure long hair is tied back. Wear appropriate hearing protection.
7. Never leave the machine running whilst unattended.
8. Always keep the work area clear and free from clutter
9. Always use machine in a well-ventilated area
10. Always check for damaged parts before operating.
11. Keep hands away from moving parts whilst machine is in use.
12. Never operate the machine whilst under the influence of alcohol, drugs or medication.

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